

PATIENT BILL OF 'RIGHTS'.



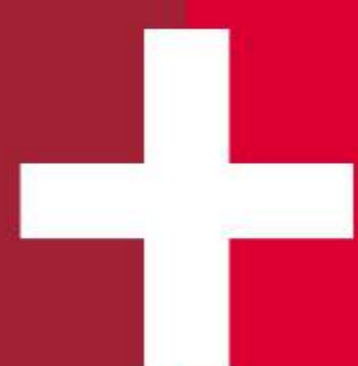
YOU HAVE THE RIGHT TO:

1. Receive effective care that is considerate, timely and respectful of your diverse views, culture, spiritual traditions, gender identity, gender expression, sexual orientation and abilities;
2. Have your personal health information remain confidential and your privacy respected;
3. Have a substitute decision maker act on your behalf if you cannot make health care decisions for yourself;
4. Make choices about treatments, where choice is possible and appropriate, and be informed of the health risks and benefits of those decisions;
5. Receive information about your health care in a language you understand, with an interpreter if desired, within reasonable limits;
6. Know the names and roles of the members of your health care team;
7. Be listened to and have time to ask questions
8. Express concerns about care/service and be informed of the process for doing so;
9. Expect that members of your health care team will collaborate to ensure continuity of care.



YOU HAVE THE RESPONSIBILITY TO:

1. Provide complete and correct information as requested to your health care team and notify them of any changes in your health;
2. Let staff know if you do not understand any or all of the information given to you, or if you have any concerns;
3. Follow your treatment or care plan to the best of your ability;
4. Make certain the person you have chosen or who is designated by law to make health care decisions on your behalf (when you cannot) knows and understands your wishes;
5. Respect the privacy and confidentiality of others;
6. Respect the right of everyone to work together in a respectful and abuse-free environment;
7. Act in a safe and responsible manner.



Contact Us

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